

Case Study



Hitachi Consulting Selects Vizit SP for Co-operative Group's Risk Department Document Viewing



Co-operative Ltd. needed a cost-effective document viewing & indexing solution in SharePoint. Co-operative runs a diversified community service based in the United Kingdom and has been voted for the second year as "The UK's most ethical brand."

The Challenge

The co-operative

The risk department at [Co-operative Group Ltd.](#) scans many documents into an internal database on a regular basis and needed to implement a solution to more effectively handle processes such as claims and incidents. Part of the solution was to save time and effort by implementing a document viewing solution within Microsoft SharePoint so that users can look at insurance documents electronically instead of manually: Enter Vizit SP.

The Solution



The requirement for a fast and efficient solution for document viewing, indexing, and collaboration led Hitachi Consulting and the Co-operative Group to Atalasoftware's Vizit SP SharePoint document viewer. Critical records are being indexed and compared to others in the system for consistency and compliance. As a document solution for Co-operative, Vizit SP has streamlined this time consuming problem.

"Manual document viewing has been a pain for viewing insurance and claims documents," said Dennis Tsang of [Hitachi Consulting](#), the vendor who helped Co-operative on the selection process, "but Vizit SP has a nice user interface and key viewing functionality such as side-by-side viewing ... this document viewing solution is exactly what Co-operative needed."

Features of Vizit SP that the Co-operative risk department is using:

- Side-by-side viewing
- Metadata tagging
- Viewing multiple pages of multiple formats

Advantages Vizit SP offered the Co-operative's risk department:

- Provided a document viewer which is not standard functionality in MOSS 2007 or WSSv3.
- Allowed some documents to be viewed side-by-side (with different pages)
- Easy setup and installation
- Low cost

Vizit SP is installed on any SharePoint installation and works with it right out of the box. Users can be familiar with SharePoint's look and feel, and still be able to view, markup, and index documents within SharePoint. Vizit SP is installed on the SharePoint server and nothing needs to be installed on any of the users' computers – All document viewing and processing is handled by Vizit SP and Microsoft SharePoint.

The Future

The project is still under development, but the scanning and indexing piece is a key part of a 1-year SharePoint and workflow implementation project. Essentially, scanned documents will be pushed through into a Vizit SP-enabled document library where users will open the documents, tag metadata, and view and compare the documents.

Dennis Tsang adds, "We were impressed by the Vizit SP demos and the low cost." The team at Atalsoft, producers of Vizit SP, have worked with Hitachi Consulting as well as the Co-operative group to make sure the solution is working properly and conducted one-on-one training so the vendor and client know the full extent of functionality in Vizit SP.

About Hitachi Consulting

Hitachi Consulting is the global business and IT consulting company of Hitachi Ltd, with offices in the United States, Europe and Japan. They are recognised as a leader in delivering practical business strategies and technology solutions. With a balanced view of strategy, people, process and technology, they deliver solutions for:

- Corporate Management
- Organisational Effectiveness
- Strategic Technology Services
- Enterprise Content Management
- BI and Performance Management

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